

Game Master Job Description
New England Team Building LLC
Monkey Mind Escape Rooms

Version 2-6-2024

Monkey Mind Escape Rooms is seeking enthusiastic, creative, dynamic, and quick-learning individuals for the part-time Game Master position. Our Game Masters are responsible for engaging our guests, facilitating the live-action escape room experience, and creating an unforgettable adventure for every team. Ideal candidates are fun and reliable with stellar interpersonal skills and are tinkerers that are technically inclined.

As a Game Master you will:

- Assist game players with clues, clarification and redirection. Ensure every guest has a fun and friendly immersive experience.
- Captivate guests by providing an enthusiastic and detailed mission briefing.
- Quickly and accurately reset and clean the room after each group's 60-minute escape.
- Follow opening, closing, cleaning, side work and other required procedures at all times.
- Maintain communication with host, swing, management, and guests to ensure that the reservations flow smoothly.
- Actively focus on monitoring all guests in multiple rooms at a time for up to 8 hours without distraction.
- Creatively and spontaneously resolve issues when they arise.
- Occasionally repair props and/or technology to ensure games run correctly. Light janitorial duties.

You're a good fit if you have these qualities:

- Are at least 18 years old.
- Weekend availability required.
- Occasional weekday availability; especially during holiday weeks.
- Strong customer service instincts. Friendly and attentive.
- Attention to detail.
- Motivation for continually learning.
- Excellent communication skills. Articulate. Gregarious. Public speaking is mandatory. A quirky, funny, and/or engaging speaker is an added bonus.
- Must be a team player, willing to assist with miscellaneous tasks when necessary.
- Ability to work independently as well as within the team.
- Good grasp of technology and technology troubleshooting.
- Love puzzles, riddles, and/or escape rooms.
- Additional skills, not required but favored: Crafting/building skills, painting, electrical, etc.
- Need to be able to lift up to 30 lbs., reach, squat, kneel, and climb a ladder.
- Requires sitting for extended periods at a time.
- Must be authorized to work in the United States.

Perhaps you have some experience (not required):

- Acting, improv or public speaking (Preferred)
- Escape Rooms or similar Entertainment
- Theme Park / Haunted House / Amusement / Theater

Monkey Mind Escape Rooms provides equal employment opportunities to all employees and applicants for employment and prohibits discrimination and harassment of any type without regard to race, color, religion, age, sex, national origin, disability status, genetics, protected veteran status, sexual orientation, gender identity or expression, or any other characteristic protected by federal, state or local laws.